

## PROGRAMMA PER CONTENUTI

**Materia: Lingua inglese**  
**Classe 4<sup>A</sup> Accoglienza Turistica**

Dal libro di testo “Travel and Tourism expert” di Daniela montanari e Rosa Anna Rizzo

### Modulo 1: Transportation

#### At the airport

Booking a ticket – Booking an e-ticket

Booking a flight on the phone

At the check-in desk

Railways booking : asking and giving information on timetables , tickets and prices

Cruising the ocean : services

### Modulo 2: Accomodations

Accomodation in Europe

Accomodation in the United States

At the hotel: choosing hotels and services

Dealing with arrivals and check-in procedure

Leaving the hotel and check-out procedure

Dealing with guests

Solving problems

Conferences and functions

Preparing the conference facilities for use

The duties of the hotel staff during a conference

What is self-catering accommodation?

Caravans, motor homes, camping, trailers

Youth hostels

Booking and confirmations

### Modulo 3: Resources for tourism

What is a target tourism?

Travel destinations and climates

Costal resources

Mountain resources

Protecting natural resources , national parks

Promoting tourism

### Modulo 4 : Destination Italy

Italy in a nutshell

Exploring the Dolomites

Exploring the Italian Riviera

Exploring the riviera Romagna

Exploring Sardinia

Exploring Rome

### Modulo 5 : Destination The British Isles

The British Isles in a nutshell  
Exploring England and Wales  
Exploring Scotland  
Exploring Ireland  
Exploring London

Modulo 6 : Destination the Usa  
Nature and landscape  
Exploring California  
Exploring the national parks  
Exploring San Francisco

Sono state eseguite ricerche ed ascolti al fine di apprendere al meglio la lingua e metterla in pratica  
Le spiegazioni e le interrogazioni sono state svolte completamente in lingua inglese